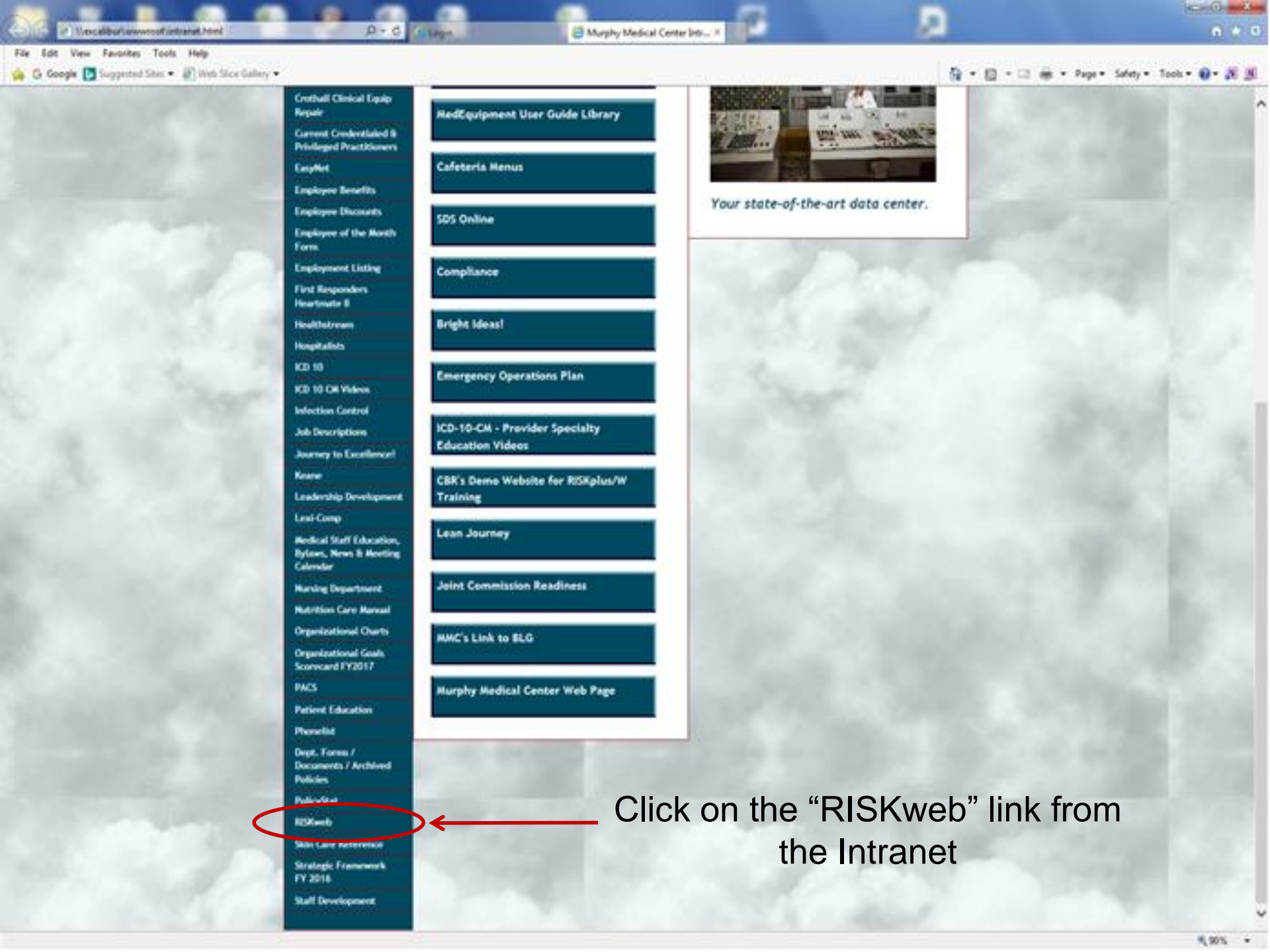


# RISKweb/Good Catch Program

- Erlanger Murphy's Occurrence/Complaint Reporting System
- Use to report all occurrence/incidents/complaints and "Good Catch" near misses
- Good Catch Program – quarterly reward for near misses (\$25 gift card; cookies/donuts dept)



- Crotwell Clinical Equip Repair
- Current Credentialed & Privileged Practitioners
- EasyNet
- Employee Benefits
- Employee Discounts
- Employee of the Month Form
- Employment Listing
- First Responders Heartmate II
- Healthstream
- Hospitalists
- ICD 10
- ICD 10 CM Videos
- Infection Control
- Job Descriptions
- Journey to Excellence!
- Keene
- Leadership Development
- Lean Comp
- Medical Staff Education, Bylaws, News & Meeting Calendar
- Nursing Department
- Nutrition Care Manual
- Organizational Charts
- Organizational Goals Scorecard FY2017
- PACS
- Patient Education
- Phonelist
- Dept. Forms / Documents / Archived Policies
- Publicist
- RISKweb**
- Web Link Reference
- Strategic Framework FY 2016
- Staff Development

- MedEquipment User Guide Library
- Cafeteria Menus
- SDS Online
- Compliance
- Bright Ideas!
- Emergency Operations Plan
- ICD-10-CM - Provider Specialty Education Videos
- CBK's Demo Website for RISKplus/W Training
- Lean Journey
- Joint Commission Readiness
- RMC's Link to BLG
- Murphy Medical Center Web Page



Your state-of-the-art data center.



Click on the "RISKweb" link from the Intranet

Log in (staff login/password: risk). Then click, “OK”



Login

RISKplus/W Dev

Build: 04/17/2008 18:50

Copyright 1996-2010 CBR Associates

Login ID:

Password:

OK

Cancel

Change Password

# Pick 'subject type' – the person who the incident happened to (or 'nobody')

New Incident Wizard - Port Huron Hospital - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Address http://phh-01sv0d02p8/QARisk/ManageDataRisk/frmNewIncident.aspx

**RISK<sub>plus</sub>IW** Help

Logged In User: EVENT Logout

### New Incident Entry - Subject Type

Cancel

This wizard is used to enter information about an incident or event.  
You will be guided for the information needed at each step.

**Who did this occur to?**

Please enter the type of person affected by what happened.

- Patient
- Visitor
- Nobody (example - safety issue exists)
- Volunteer
- Student
- Agency/Contract Staff
- Other

Next >>

**CLICK "PATIENT"**

Microsoft Internet Explorer

Please do not use the back button when entering incidents.  
The back button loses any information entered on that page.

OK

Done

Local intranet

Start | Inbox - Microsoft O... | 28 Reminders | Microsoft PowerPoin... | Famous people from... | Education & Reference | New Incident Wiz... | 8:39 AM

# See if the patient is already in the system by entering last name and clicking “Display Matching Persons”

The screenshot shows a web browser window titled "New Incident Wizard - Port Huron Hospital - Microsoft Internet Explorer". The address bar shows the URL: <http://phh-01sv0d02p8/QARisk/ManageDataRisk/frmNewIncident.aspx>. The page content includes the "RISKplus/W" logo, a "Help" button, and a "Logged In User: EVENT Logout" notification. The main heading is "New Incident Entry - Find Patient From Past Incidents". Below this, a blue box contains instructions: "Please see if this Patient has already been entered. Please enter the first letters of the person's first or last names and click the 'Display Matching Persons' button. Then please look through the displayed list to see if this person has already been entered. If this person has been entered, highlight their name and click the 'Begin Entering Incident' button. If this person has not already been entered, click the 'Add New Person' button." The form includes input fields for "MR:", "Last Name: E", and "First Name:". A red arrow points to the "Last Name" field. A red circle highlights the "Display Matching Persons" button. Below the form is a table with columns "MR" and "Name". At the bottom, there are buttons for "<< Previous", "Add New Person", and "Begin Entering Incident".

**RISKplus/W** Help

Logged In User: EVENT Logout Cancel

### New Incident Entry - Find Patient From Past Incidents

Please see if this Patient has already been entered.

Please enter the first letters of the person's first or last names and click the "Display Matching Persons" button.

Then please look through the displayed list to see if this person has already been entered.

If this person has been entered, highlight their name and click the "Begin Entering Incident" button.

If this person has not already been entered, click the "Add New Person" button.

MR:

Last Name:

First Name:

**Display Matching Persons**

MR	Name
----	------

<< Previous Add New Person Begin Entering Incident

If patient is not in the system, enter the last and first names and click “Add New Person”.



### New Incident Entry - Find Patient From Past Incidents

Please see if this Patient has already been entered.

Please enter the first letters of the person's first or last names and click **Display Matching Persons**.

Then please look through the displayed list to see if this person has already been entered.

If this person has been entered, highlight their name and click **Begin Entering Incident**.

If this person has not already been entered, click **Add New Person**.

MR:

Last Name:

First Name:

**Display Matching Persons**

	MR	Name
1	111111	Madison, Dolly
2	00462736	Martin, Ellen
3		Mazurek, K
4	12398765432	Mazurek, Kathleen
5	123	Mazurek, Kathy



<< Previous

**Add New Person**

Begin Entering Incident

# Enter 'Sex', 'DOB' & 'Patient Type' then click 'Begin Entering Incident'

New Incident Wizard - Port Huron Hospital - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Address <http://phh-01sv0d02p8/QARisk/ManageDataRisk/frmNewIncident.aspx> Go Links >>

**RISKplus/W** Help > Logged In User: EVENT Logout Cancel

### New Incident Entry - Enter Patient

Please enter the Patient.

Please enter what information you have on the person and click the "Begin Entering Incident" button.

MR #:

Last Name:  Middle Init:

First Name:  Middle Init:

Sex:

DOB:   Age:   Years  Months  Weeks  Days

Home Phone:  -  -

Work Phone:  -  -  Extension:

Patient Type:

Note About The Person:  
*(Notes about the incident will be entered later.)*

Do not enter notes here

<< Previous **Begin Entering Incident**

Clicking the Begin Entering Incident button will save the information entered above and allow you to start entering the information on...

Start | Inbox - Microsoft O... | 28 Reminders | Microsoft PowerPoin... | Famous people from... | Education & Reference | New Incident Wiz... | 8:50 AM

Begin entering data using drop down boxes. Blue fields are required.

**Incident Description - Port Huron Hospital - Microsoft Internet Explorer**

File Edit View Favorites Tools Help

Address <http://phh-01sv0d02p8/QARisk/ManageDataRisk/frmEDtIsIncident.aspx?sIT=P&sIW=Y&sNo=00013&sENo=12&sSTC=PA&sPTC=IP&sAI=Y>

**RISKplus/W**

Help

Logged In User: EVENT Logout

**Incident Description** Benz, Mercedes Date Occurred: 01/01/2010 Incident #: 12

Injury/Notification SKIN/SKIN/Burn Close

Environment/User Def

Factors/Plan

Criteria Responses

Incident Description Last Updated By EVENT 2/8/2011 9:53:39 AM

Incident # 12 Subject # 00013 Subj Type: Patient Age: 91 Age At Incident: 89

Witnesses

**What Occurred**

Date Occurred: 01/01/2010 Time: 07:00 AM Primary Service Involved: Food Services - FOOD

Shift: 7:00 am to 3:00 pm - 3

Category: Skin Integrity - SKIN

Sub Category: Skin Integrity - SKIN

Incident Screen: Burn - 173

Nature Of Injury: Burn - BURN

Outcome Severity: 2 Minor Injury with no delayed recovery or s

Subject Type: Patient - PA

Patient Type: Inpatient - IP

Secondary Service(s):

- Ambulatory
- Anesthesia
- Audiovisual
- BioMedical Services
- Cardiopulmonary Services
- Care Management
- Central Sterile Supply
- CHC - Yale/Capac/Lexington
- Corporate Compliance
- Customer Service

**Where It Occurred**

Facility: Port Huron Hospital - PHH

Building: NA - NA

Floor: 5th Floor - 5

**Medication Used:**

Additional Medication(s) Used:

- .NA
- .Not Specified
- Other

Done

Local intranet

Start | Inboxes - Microsoft O... | 28 Reminders | Microsoft PowerPoin... | Famous people from... | Education & Reference | Incident Descripti... | 9:54 AM

Service that was directly involved



Continue entering data.  
Click 'save' when done.

Incident Description - Port Huron Hospital - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Address <http://phh-01sv0d02p8/QARisk/ManageDataRisk/frmEDtIsIncident.aspx?sIT=P8&IW=Y&sNo=00013&sEno=12&sSTC=PA&sPTC=IP&sAI=Y> Go Links >>

**Building:** NA - NA  
**Floor:** 5th Floor - 5  
**Unit:** 5 Oncology - 5ONC  
**Room:** 572 - 5ON2

**Additional Medication(s) Used:**  
.NA  
.Not Specified  
.Other  
Albuterol  
Amoxicillin  
Ampicillin

**Brief Summary Of What Happened**  
Patient burned by hot coffee THIS IS JUST A TEST

**Enter brief description here**

*Enter a brief description of what occurred here. If there is more information than will fit here, expand the Additional Information section below to enter an unlimited note.*

**Additional Information**

**Physicians**  
**Physician:** .NA, . (/) - NA  
**On Call Physician:**  
**House Supervisor:**

**Miscellaneous**  
**Name:** Henrietta Hasselhoff  
**Date:** 02 / 08 / 2011  
**Time:** 09:49 AM  
**Title:**  
**Dept:** Risk Management - RSKMGT  
**Inc. Report No.:**  
**Reviewer:**  
**Related Incident:**

Local intranet